

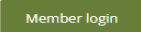


EBA&M GATEWAY - MEMBER PORTAL

WELCOME TO YOUR NEW MEMBER PORTAL

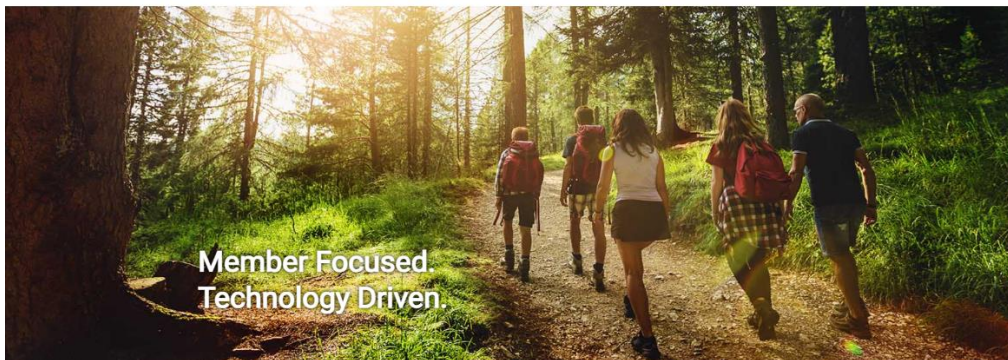
The EBA&M Gateway plan member portal is now available. Once registered, you will have access to your claims history, explanation of benefits (EOBs) and helpful plan information like benefit summaries and a link to your provider network. You'll also be able to request a new ID card and interact with our customer care department through the Messenger Center feature.

HOW DO I ACCESS THIS INFORMATION?

STEP 1: From the Internet, go to www.ebam.com and click on  in the top right corner.



Home Members Employers Brokers Providers Services About



STEP 2: Select the EBA&M ID card that you were issued through your employer.

Login or Register to Your EBA&M Member Portal

Welcome to our member portal login and registration page. Refer to your ID card to determine which portal below to access. You will be able to check claim status and upload a claim when you login to your portal.

If you need help registering, please email: Registration_Assistance@ebam.com



If your ID card looks like this, with no cloud logo, [click here](#).



If your ID card has a cloud logo, [click here](#).



If you have a blue Visa card, [click here](#).

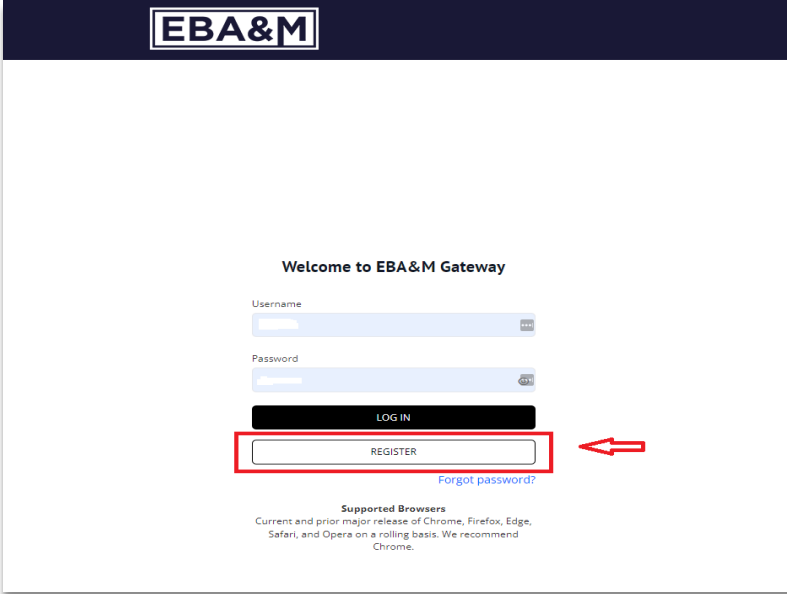
I want



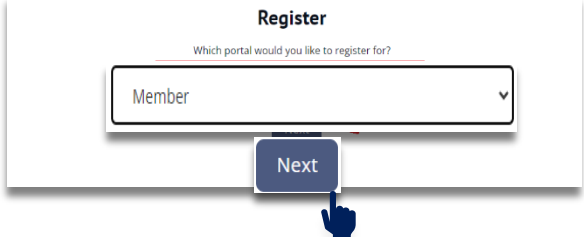
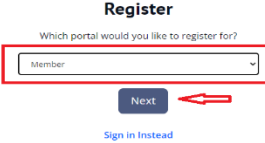
If your ID card looks like this, with no cloud logo, [click here](#).



STEP 3: Click the “Click here  to and/or enroll” link. You will need your social security number and date of birth to set up your online account.



STEP 4: Select “Member” from the drop-down menu.





STEP 5 :

Fill in the required fields and click submit:

EBA&M

Register
Identification Account Details

Member

Full SSN

Birthdate
mm/dd/yyyy

Back Next

Register
Identification Account Details

First Name

Last Name

Username

Email

Phone Number
(If you prefer not to enter your cell phone number, please enter 999-999-9999. Thank you.)

999-999-9999

Password

Confirm Password

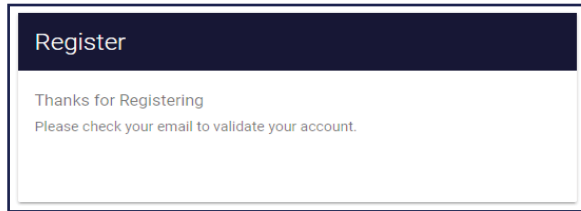
Back Submit



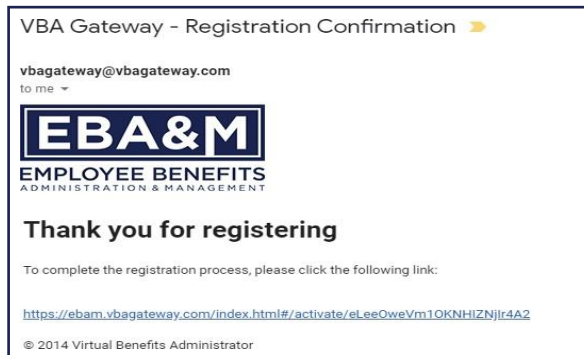


EBA&M GATEWAY - MEMBER PORTAL (CONTINUED)

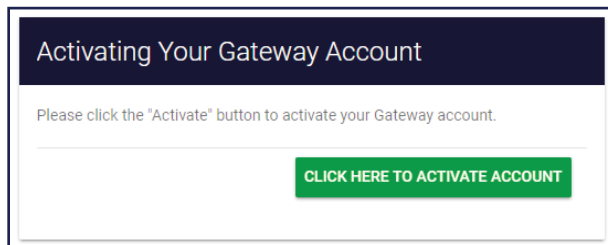
STEP 6 : Once Clicking submit you will receive the following confirmation:



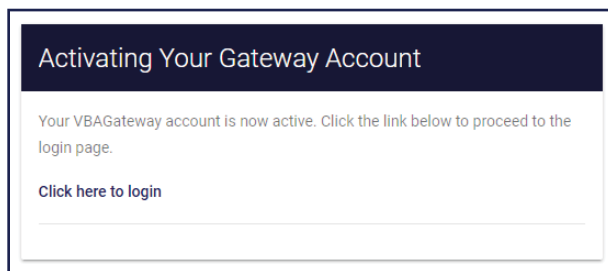
STEP 7: Check your email for the following email. Click the link in your email.



STEP 8: After clicking the link in your email, click the green "CLICK HERE TO ACTIVATE ACCOUNT"



STEP 9 Your account has now been created and activated. You will receive the following message. Click the "Click here to login" to be redirected to the login page. Log in using the Username and Password you created in Step 3.



If you have any questions related to the portal or need help creating your account, please contact registration_assistance@ebam.com.

IMPORTANT NOTE:

- Dependent Spouse and Dependent Children 18 and over will need to set up their own Gateway account.